# THE BENDICO

## **PINNACLE REWARDS**



# **MEMBER'S BENEFITS**

Earn points playing our gaming machines

Earn points purchasing food and beverages

Gain exclusive entry into promotions

Receive birthday offers

Receive exclusive Members' offers

Redeem your points for great rewards

### THE BENDIGO CLUB - PINNACLE REWARDS APPLICATION FORM

Membership No. (existing members	s)
Mr 🗌 Mrs 🗌 Ms 🗌	Miss Other
First Name	Surname
Postal Address	
Suburb	State Postcode
Mobile Phone	Home Phone
Email Address	
Date of Birth: / /	_ Male 🗌 Female 🗌
Please state if you are a member o	f any sub clubs or affiliations
Please state if you are a member o	f any sub clubs or affiliations
Please state if you are a member o	f any sub clubs or affiliations aterial including offers or promotions and information relating to alcohol and gaming activit
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Please state if you are a member o	f any sub clubs or affiliations aterial including offers or promotions and information relating to alcohol and gaming activit <b>ernment Requirements.</b> nt, in accordance with Victoria Government legisla
I do not wish to receive third party offers a Gaming Machine Player Gov I agree to receive my Player Activity Stateme (tick one box only): via email via kiosk I am over the age of 18J have reviewed a	f any sub clubs or affiliations aterial including offers or promotions and information relating to alcohol and gaming activit rernment Requirements. nt, in accordance with Victoria Government legisla and carefully read and understood the Rules of
Please state if you are a member o	f any sub clubs or affiliations aterial including offers or promotions and information relating to alcohol and gaming activit <b>ernment Requirements.</b> nt, in accordance with Victoria Government legisla



YourPlay gives you the power to track how much money and time you are spending as you play. You can also use YourPlay to set limits on the money and time you spend on gaming machines and to see your playing history online at any time. YourPlay can be added to your loyalty membership card and used on any gaming machines in Victoria. You can register for YourPlay at yourplay.com.au or ask a staff member for assistance.

### MEMBERSHIP APPLICATION FORM

# THE

The Bendigo Club 22 Park Street, Strathdale VIC 3550 T. (03) 5443 0780 E. info@bendigoclub.com.au www.bendigoclub.com

### MEMBERSHIP PAYMENT DETAILS

### Member \$25

I wish to pay by: Cash Cheque Visa Mastercard

Card holders name

Card number

Expiry date: / /

Signature:

### **OFFICE USE ONLY**

Paid:	Yes No
Membership No.:	
Entered:	
Cards Issued:	

#### Terms and Conditions.

1. Rules 1.1 These Rules apply to your membership of the Program operated at The Bendigo Club (Kilmore Racing Club Inc)... 1.2 By signing the membership application, becoming a member of the Program, using your Card or using any of the benefits arising from the Program you will be taken as having been bound by these Rules, and will be taken to have given the privacy consents referred to in these Rules. I.3 You acknowledge that you have read and understood these Rules. 11 is your responsibility to ensure that you are up to date with these Rules. 2. The section Club Kilmone Club Kilmone Racin Club Inc), reserves the right to at any time and without prior notice to

2. Changes to the Program and huels 2.1 Ine bendupb Cuib (winnore Hading Cuib (hich Protainse) for the Program and huels 2.1 The bendupb Cuib (winnore Hading Cuib (Kinore Racing Cuib (Kinore Racing Cuib Inc), may also, at any time and affer 14 days' notice by public notice displayed at the Venue, change these Rules. 2.3 A copy of the current Rules may be obtained from the Venue or at the Venue of the Venu

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(e.g. up man, puble; entain 0 smo).
(a) Amenbership 3. The program is provided and administered by The Bendigo Club (Kilmore Racing Club Inc). 3.2 You must be at least 18 years old and an Australian resident to join the Program. You may be asked at any time to produce valid identification acceptable to The Bendigo Club (Kilmore Racing Club Inc). The bendigo Club (Kilmore Racing Club Inc).
The bendigo Club (Kilmore Racing Club Inc). Will immediately reject your membership papilcation or cancel capitable to join the Program. The membership of any) person who is or becomes an Excluded Person will be automatically terminated and their Points if any) forfield. 3.5 to Vicude Persons are ineligible to join the Program. The membership of any person who is or becomes an Excluded Person if you become an Excluded Person 3.6 To apply for membership application form, you may complete and sign the Program. The membership application form. You acknowledge that it is your responsibility to inform the Venue Operator if you become an Excluded Person. 3.6 To apply for membership papilcation form, you may complete and sign the Program. The membership of any) is solute discretion and without providing you with any reason. 3.8 Only one membership person is permitted. 3.1 You are a membership for any jour existing entained and your Points (if any) immediately forfield without competent Person is benefitive to Person in this sole and absolute discretion and without providing you with any reason. 3.8 Only one membership person is permitted. 3.1 You are a membership of any your membership with you are intoxicated and you understand that you are iult obtain membership of any your membership with you are an embership of any your membership with you are intoxicated and you understand that you are iult obtain membership of any your Points (if any) immediately forfield without compensation. 3.10 You are that you are ill not dinvit obtain me

4. Notices 4.1 An electronic communication from The Bendigo Cub (Kilmore Racing Cub Inc), will satisfy any requirement for a written communication from The Bendigo Cub (Kilmore Racing Cub Inc), will be taken to be received by you on the read business day after it was sent, provided The Bendigo Cub (Kilmore Racing Cub Inc), will be taken to be received by you on the next business day after it was sent, provided The Bendigo Cub (Kilmore Racing Cub Inc), will be taken to be received by you on the next business day after it was sent, provided The Bendigo Cub (Kilmore Racing Cub Inc), will be taken to be received by The Bendigo Cub (Kilmore Racing Cub Inc), on the next business day after you and the next current and address provided by the Bendigo Cub (Kilmore Racing Cub Inc), will be taken to be received by The Bendigo Cub (Kilmore Racing Cub Inc), on the next business day after you and the rout current and address provided by The Bendigo Cub (Kilmore Racing Cub Inc), and the most current environ and address and the game Cub Inc), and the next business day after you and the rout current at althores provided by The Bendigo Cub (Kilmore Racing Cub Inc), and the next business day after you contact details, including your email address provided by The Bendigo Cub (Kilmore Racing Cub Inc), and the next business day after you contact details, including your email address provided by The Bendigo Cub (Kilmore Racing Cub Inc), takes no responsibility to delays or non-receipt of any change of email address and postal address as soon as possible. The Bendigo Cub (Kilmore Racing Cub Inc), may require any reasonable written prod necessary to verify the change.

5. Cards 5.1 Only one Card per person. 5.2 The Bendigo Club (Kilmore Racing Club Inc). reserves the right at any time to require a person using a Card to provide valid identification to verify that that person is entitled to use that Card.

6. PIN 6.1 You must use your Card (and may be required to enter a PIN) in order to be able to access your Program membership via a Kiosk. 6.2 You must not disclose your password to any other person for any purpose whatsoever. 6.3 The Bendigo Club (Kilmore Racing Club Inc), will not be liable for any unauthorised use, redemption of Points or any other entitlement as a result of your Card being lost or stolen or if a password becomes known to another person.

7. Points 7.1 You will earn Points for gaming turnover in a Gaming Machine located at The Bendigo Club (Kilmore Racing Club Inc). In which your Card is inserted at the time of the spend 7.2 You will earn points from non-gaming turnover so long as the card is presented and swiped at point of purchase (where applicable). 7.3 You may earn points for visitation via the Kicks at the discretion of The Bendigo Club (Kilmore Racing Club Inc). 7.4 Points will only be credited to your Card in respect of accumulated whole oblar bets placed on Gaming Machines. 7.5 It is your responsibility to ensure that Points are actually registered when you use your Card at the Kicks (no targing Machine). 7.9 You become aware that the Kicks is no tworking, you should inform Werue staff. 7.7 Your membership is personal to you. Your membership and benefits associated with being amenter of the Program (including Points) are not transferable to anyone else, even in the event of your cleach. Points are not exchangeable for cash. 7.8 Uniess and benefits associated with being amenter of the Program (including Points) are not transferable to anyone else, even in the event of your dealh. Points are not exchangeable for cash. 7.8 Uniess and breat equips when the tork is not of 1) point per S8.00 of turnover on food and beverages at the Yenue. 7.9 The Bendigo Club (Kilmore Racing Club Inc), aray at any joint in time and at their own discretion adjust the point ratio and value 7.10 The Bendigo Club (Kilmore Racing Club Inc), may at any doint in time and at their own discretion adjust the point ratio and value 7.10 The Bendigo Club (Kilmore Racing Club Inc), may at any and conditions a settermined by the Bendigo SUM (Kilmore Racing Club Inc), may at any and conditions a setterminad by the Bendigo Club (Kilmore Racing Club Inc), may at any and conditions a setterminad by the Bendigo Club (Kilmore Racing Club Inc), may at any and conditions a setterminad by the Bendigo Club (Kilmore Racing Club Inc), may at any and conditions a setterminad by the B

8. Revards 8.1 Points that you have accrued can be exchanged for available Revards offered by The Bendigo Club (Minnore Racing Club Inc), 8.2 If you do not have enough Points to calina particular Revards you will not be able to claim that item. Additional Points cannot be purchased. 8.3 Subject to paragraph 8.6, The Bendigo Club (Klimore Racing Club Inc), will determine the number of Points required to redeem for any Reward at any time without notice to you. 8.4 Revards are subject to change and availability and may be subject to certain conditions. The Bendigo Club (Klimore Racing Club Inc), will determine the number of Points required to redeem for any Reward at may change the number of Points required to redeem for any Reward at any time without notice to you. 8.4 Revards are subject to change and availability and may be subject to certain conditions. The Bendigo Club (Rimore Racing Club Inc), reasers the right, in its sole and absolute discusted not accept or reject upon reasonable grounds any request to receive a Reward without providing any reason to you. 3.5 Subject to oresumer guarantees set out in consumer Law and except to the earth otherwise required by law; (a) Rewards cannot be returned or exchanged, nor refunded for Points; and (b) The Bendigo Club (Klimore Racing Club Inc), dees not make any warrantees or representations to you in connection with any Rewards and excepts of the accepted in the case any davaid scannot be returned or acting and excepts of the actual club (Rimore Racing Club Inc), dees not make any warrantees or representations to you a standards of Rewards. 8.6 Notwithstanding paragraphs 8.3 and 8.3, if The Bendigo Club (Rimore Racing Club Inc), makes and availabile to a define period of time, or heamout of Points required to redeem a Reveard will be available to a define period of time, or heamout of Points required to redeem a Reveard will remain fixed for a defined period of time, or heamout and Points required to reduin subject to precemaning Revad available tor adfined perio

9. Promotions 9.1 From time to time, you may be invited to participate in Promotions. Participation in these Promotions may be subject to certain terms and conditions. Ferms and conditions applicable to a Promotion will prevail over these Rules to the extent of any inconsistency between them. 9.2 Subject to consumer guarantees set out in Division of Part 3-2 of Schedule 2 of the Australian Consumer Law and to the extent of them, 9.2 disclamentations to you in connection with prevail over these Rules to the extent of the principate of them set of the extent of them is the extent of them is a set out in Division of Part 3-2 of Schedule 2 of the Australian Consumer Law and to the extent of them sign and expressly fockinams all indivisities (including for consequential and indirect toss) with respect to type, quality and standard of those Promotions and Prizes. 9.3 Notwittsanding paragraph 9.2, if The Bendigo Club (Klimore Racing Club Inc), will hoore that Representation.

Promotion, The dendigo Jubi (vilimore relating Jubi rice), will nonour that representation. 10. Third Party (Dfers 10.1 Your methership) of the Program may from time to time give you an opportunity to access Third Party Offers 10.2. Notwithstanding that you may access Third Party Offers via your membership of the Program, you acknowledge and agree that Third Party Offers are not offered or provided by the The Bendigo Cubi (Minore Reang Cubi Inc), and that, subject to the Australian Consumer Law and to the extent otherwise permitted by law, The Bendigo Cubi (Minore Reang Cubi Inc), and that, subject to the Australian Consumer Law and to the extent otherwise permitted by law, The Bendigo Cubi (Minore Reang Cubi Inc), and that, subject to the Australian Consumer Law and to the extent otherwise the Program su used in connection with Third Party Offers and event hough you may access Third Party Offers, via the Klosk, the Website and/or via other materials provided to you by The Bendigo Cub (Minore Reang Cubi Inc), 10.3 You acknowledge that Third Party Offers may event if the article to the strate the Australian Consumer Law and the subject to terms and conditions of the third party applier and may be withdrawn at any time. 10.4 Third Party Offers may event provide or the relavant Third Party Offers may event and the substrate the Australian the Klosk is on this purpose. If you choose to law up the Third Party Offer you acknowledge you enter your coeffic and cleals in the Klosk is on this purpose. If you choose to law up the Third Party Offer you acknowledge you enter your coeffic and clead is the Klosk is on this purpose. If you choose to law up the Third Party Offer and the subject to terms

11. Payer Activity Statements 11.1 By joining the Program you agree to receive Player Activity Statements. 11.2 A least once a year you will receive a Player Activity Statement is an ulness you have elected on your membership application from or have notified The Bendigo Cub (Minore Racing Cub Inc). By notice in writing) to collect your Player Activity Statement is pravated the Collection Option, you will writing is a plan and the Super Activity Statement is pravated, be notified that your Player Activity Statement is pravated, be notified that your Player Activity Statement is pravated, be notified that your Player Activity Statement writing to collect your Player Activity Statement writing on Collection from The Bendigo Cub (Alimore Racing Cub Inc). Collection Notice, 11.4 Hy oud on collect your Player Activity Statement writing one (T) wonth of the date of the Collection Notice, your membership in the Program will be automatically suspended until you collect the Player Activity Statement writin one (T) is you on to your enterprisip in the Program will be automatically suspended until you could be automatically cells and the player Activity Statement writin one (T). If you on on collect your Player Activity Statement writin one (T) is you on the Collect your Player Activity Statement writin one (T). If you on on collect your Player Activity Statement writin one (T) is you on the Collect your Player Activity Statement and a the Activity Statement and the Activity Statement and the Activity Statement and a player Activity Statement and the Activity Activity Statement and any Points you have accumulated will automatically be forelated (Termination Cub (K)) work writing a Suspension Event on Terminatical to Partel Activity Statement and Parte Activity Statement and Player Activity Statement and Player Activity Statement and Player Activity Statement and the Bendigo Cub (K) (K) once Racing Cub Inc), which we can be addited and Player Activity Statement and Bendigo Cub Inc), which are accumulated will automatica

Lub inc), may in its sole discretion charge a tee not exceeding Sub for each additional Hayer Activity Statement. 2. Setting Time Limits 12.1 You can at any time set at limit on the amount of time, in any 24 hour period determined by The Bendigo Cub (Kilmore Racing Cub Inc), that you play Gaming Machines to earn Points (Time Limit) by gying notice to The Bendigo Cub (Kilmore Racing Cub Inc), (Time Limit) Notice), 12.2 Voting Time Limit (Rev Time Limit) and any time by gying Time Bendigo Cub (Kilmore Racing Cub Inc), (Time Limit) Notice), 12.3 Vita con charge the Time Limit (Rev Time Limit) at any time by gying Time Bendigo Cub (Kilmore Racing Cub Inc), (Time Limit) determined by The Bendigo Cub (Kilmore Racing Cub Inc), (Which will be at least 24 hours after the Revised Time Limit Notice), 12.4 Vot are not permitted to continue playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points for playing Gaming Machines as part of the Program and you will not accure any Points f

13. Setting Loss Limits 13.1 You can set al limit on: (a) your net loss when playing Gaming Machines as part of the Program in any 24 hour period determined by The Bendigo Cub (Kimore Racing Cub inc), (Loss Limit by giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Loss Limit by giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Loss Limit by giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Loss Limit by giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit by giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Notice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Notice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Notice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Notice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Xotice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Xotice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Xotice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Xotice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Xotice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Xotice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Xotice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Xotice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Xotice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Xotice); and (b) giving notice to The Bendigo Cub (Kimore Racing Cub inc), (Yearly Loss Limit Xotice); and (b) giving Natione Racing Cub (Kimore Racing C

Limit is an increase of the current Loss Limit that has been set, this change will not take effect until the time determined by The Bendigo Club (Kilnore Racing Club Inc), 13.4 Racing Club Inc), which will be at least 24 hours after the Revised Loss Limit Notice is received by The Bendigo Club (Kilnore Racing Club Inc), 13.4 You can change the Yearly Net Loss Limit (Notice), 13.5 the New Yearly Loss Limit) at any time by giving The Bendigo Club (Kilnore Racing Club Inc), and writing (Revised Yearly Loss Limit) that here were the Yearly Loss Limit take affect until the time determined by The Bendigo Club (Kilnore Racing Club Inc), and the Seen set, this change will not take effect until the time determined by The Bendigo Club (Kilnore Racing Club Inc), which will be at least 24 hours after the Revised Yearly Loss Limit Notice) is received by The Bendigo Club (Kilnore Racing Club Inc), 13.6 You are not permitted to continue playing Gaming Machines as part of the Program and will not accrue any Points for playing Gaming Machines when your Loss Limit, any New Loss Limit, Yearly Loss Limit or any New Yearly Loss Limit Notice).

14. Termination by you 14.1 You may terminate your membership of the Program at any time by giving The Bendigo Club (Klimore Racing Club Inc). notice in writing (Opt-Out Notice), 14.3 On receipt of an Opt-Out Notice, the Venue Operator will immediately cancel your membership of the program and any Points which you have on redeemed at the time of cancellation will be immediately forfetid.

15. Termination and suspension of membership 15.1 The Bendigo Club (Kilmore Racing Club Inc), may suspend your membership in the Program to investigate your membership of the program and the use of your Card if The Bendigo Club (Kilmore Racing Club Inc), becomes aware or reasonably believes that your membership thas errors, has been misused, has been subject to inuarthorised use, that you may not be gambling responsibly and/or is directed by a government authority to do so. The Bendigo Club (Kilmore Racing Club Inc), will notify you in writing of action suspension. 15.2 The Bendigo Club (Kilmore Racing Club Inc), and/or suspension. 15.2 The Bendigo Club (Kilmore Racing Club Inc), and/or suspension. 15.2 The Bendigo Club (Kilmore Racing Club Inc), and/or suspension. 15.3 The Bendigo Club (Kilmore Racing Club Inc), and/or suspension. 15.2 The Bendigo Club (Kilmore Racing Club Inc), and/or suspension. 15.2 The Bendigo Club (Kilmore Racing Club Inc), and/or suspension. 15.2 The Bendigo Club Kilmore Racing Club Inc), and/or are or become an Excluded Person, (15 Bead on statements made by you, that you may not be gambling responsibly, (d) You do not comply with the terms and conditions relating to any Third Party Offer, (e) You misuse your Card or have used the Card of another person, and/or (f) You behave in a manner which The Bendigo Club Kilmore Racing Club Inc), and you are or become an Excluded Person, (15 Beardigo Club Kilmore Racing Club Inc), and you are complexible to receive any benefits offered unsus to berdigo Club Kilmore Racing Club Inc), and and/or improper. 15.3 If your membership to the program is cancelled upusant to paragraph 15.2 (a) The Bendigo Club Kilmore Racing Club Inc), and we accumulated Will automatically be fortfeted (unsers). The Jourdian Club Inc), will notify upon the existing Pints Batanee will be fortfeted.

The Termination of the Program 16.1 The Bendigo Cub (kilmore Reacing Cub hc), reserves the right to, at any time and from time to time, cancel the program in whele or in part or suspend it for any pend of any reason after giving 30 days notice on the Websel or on the Kash 16.2 You acknowledge and agree that The Bendigo Cub (kilmore Reacing Cub hc), makes no presentation or warranty that the Program will continue to be available for any period of time. 16.3 if The Bendigo Cub (kilmore Racing Cub hc), cancels the Program pursuant that the Program will continue to be available for any period of time. 16.3 if The Bendigo Cub (Kilmore Racing Cub hc), cancels the Program pursuant to this clause 16, you will have 30 days from the date of The Bendigo Cub (Kilmore Racing Cub hc), cancels the Program pursuant to the date is 16, you will have 30 days from the date of The Bendigo Cub (Kilmore Racing Cub hc).

17. Consequences of Suspension or Termination 17.1 If your membership in the Program is terminated for any reasor. (i) all benefits associated with the program whether they have accorded or not will allows; and (i) notwithstanding any other provisions in these Rules; you will not receive any marketing or promotional materials in relation to Gaming Machines and gaming products and services from the date your membership in the program is terminated for any reason; will not be receive any marketing any reason you will not receive any marketing or any reason; you will not receive any marketing any reason; you will not receive any marketing or promotional materials in relation to Gaming Machines and gaming products and services from the date your membership in the Program is terminated for any reason you will not receive any marketing or promotional materials in relation to Barrises and the program is seminated for any reason; you will not receive any marketing or promotional materials in relation to a services during the period di suspension. 17.4 You agree that The Bendigo Club (Rilmore Racing Club Inc), will not be liable for any loss or damage whatsoever which you or anyone else may suffer as a result of any termination or suspension or your embership in the Program.

18. Privacy 18.1 You agree that your Personal Information will be collected, used and disclosed in accordance with flow for work of precedence below; (a) these flues; (b) the relevant privacy policy of The Bendigo Club (Kilmore Racing Club Inc), a written request, they will, othe extent flue they are required to do so by law, provide you with access to ellow; (a) these flues; (b) the relevant privacy policy of The Bendigo Club (Kilmore Racing Club Inc), a written request, they will, othe extent flue they are required to do so by law, provide you with access to a rollaw you to correct your Personal Information. No may contact The Bendigo Club (Kilmore Racing Club Inc), a matter request to do so by law, provide you with access to a rollaw you to correct your Personal Information. No may contact The Bendigo Club (Kilmore Racing Club Inc), in accordance with the details set out in the following purposes; (a) administration of the Personal Information in 18.3 Subject to paragraph 18.6, you authrois The Bendigo Club (Kilmore Racing Club Inc), and their Associated Persons to collect, hold, use, transfer and disclose your Personal Information in connection with the following purposes; (a) administration of the Pergram; (b) the redengtion of Persona Information (b) (c) promoting, advertising and marketing of Promotions at you including by means of email, SMS, post, telephone calls or in-person presentation; (d) promoting, advertising and marketing and yranteting and pranted provided by means of email, SMS, post, telephone calls or in-person presentation; (d) promoting, advertising and marketing and related in a product development or planting (a) analysing your use of goods and services provided by The Bendigo Club (Kilmore Racing Club Inc), and with y awrid request of the Bendigo Club (Kilmore Racing Club Inc), and with y awrid request or product development or planting and granity matchine advertising and marketing and promotional marketing and yranobiane by the Bendigo Club (Kilmore Racing Club Inc), and yray woru

19. Information Access 10.1 You may access the information currently held by The Bendigo Club (Kimore Racing Club Inc), in relation to your existing or any orior membership of the Program. The Bendigo Club (Kimore Racing Club Inc), any in its sole discription charge a fee not exceeding the prescribed amount for providing you with such access. 19.2 You must produce valid identification acceptable to The Bendigo Club (Kimore Racing Club Inc), any elability of evidence your current or prior membership of the Program here the Bendigo Club (Kimore Racing Club Inc), will grant you access. Unless required by law, The Bendigo Club (Kimore Racing Club Inc), will charge the set the Bendigo Club (Kimore Racing Club Inc), will charge the set the Bendigo Club (Kimore Racing Club Inc), will charge the set the Bendigo Club (Kimore Racing Club Inc), will charge the your eventship of the Program here the the Bendigo Club (Kimore Racing Club Inc), will charge the your achowide and angree that The Bendigo Club (Kimore Racing Club Inc), may provide information about the Program (other than your Personal Information to any presson or body for research purposes if it is directed to do so by any government authority.

20. General 20.1 Subject to consumer guarantees set out in Division 1 of Part 3-2 of Schedule 2 of the Australian Consumer Law and to the extent otherwise permitted by law (a) without limiting any other provision of these Rules; you carge to fealses and forver dischage The Bendigo Club (Kilnore Racing Club Inc), and its Associated Persons from any Clam arising in connection with the Program, Promotions, Prizes, Points, Rewards and Third Party (Pers, including) without limitidang vary ency or a divisions (including negligence) in representations; information, publications or advertisements directly or indirectly pertaining to the Program, Promotions, Prizes, Points, Rewards or Third Party Offers; (b) all express and inspiled warranties (whether studury or indirectly pertaining to the Program, Promotions, Prizes, Points, Rewards or Third Party Offers; (b) all express and inspiled warranties (whether Bording Club (Kilnore Racing Club Inc); (c) The Bendigo Club (Kilnore Racing Club Inc), in connection with the operation of the Program, Promotions, Prizes, Points and Rewards and any goods or services obtained by you in respect of Third Party Offers; and you resease and discharge, and continue to release and discharge, The Bendigo Club (Kilnore Racing Club Inc); (c) The Bendigo Club (Kilnore Racing Club Inc); wint Inc); (c) The Bendigo Club (Kilnore Racing Club Inc); (c) The Bendigo Club (Kilnore Racing Club Inc); wint Inc); (c) The Bendigo Club (Kilnore Racing Club Inc); wint Inc); (c) The Bendigo Club (Kilnore Racing Club Inc); wint Inc); (c) The Bendigo Club (Kilnore Racing Club Inc); wint Inc); (c) The Bendigo Club (Kilnore Racing Club

21. Definitions in these Pulses' Act' means the Gambling Regulations Act 2003 (Vic) as amended from time to time' Associated Persons' means the directors, enphyses (whether ful-time, part-time or casual), Related badies Corporate, agents, contractors, advisors and the Wone Operator, respectively, (as is applicable). Australian Consumer Law has the meaning given that term in the Competition and Cossumer Act 2010 (Dh): Card' means the card' alight sized by the Venue Operator, toy our neitabors, ip of the Venue Operator, and upon which Points are recorded (and includes any temporary Card(s) issued to you!, Claim' means any tox, cost, claim, liability, demand or damages' Gaming Machine' has the same meaning as in the Act'. Vicosi' means tokes situated at the Venue Which Accept the Card'. Permitted Purposes' means the purposes specified in paragraph 18.3. Personal Information 'means any information or opinion (increpective of the medium in which this is stored or kepd about you, whether true on or. from which'ho you' identify, can be reasonably assocratined, including without limitation: (a) Details in relation to your patronage of the Venue, (b) Details in relation to Points that you have earned. (c) Details in relation to point of the Venue Spino numbers, email addresses and date of birth and any other information provided in your membership application form: "Payer Activity Statement' means an relation to accasions when you parchage other poods and services at the Venue and Resent of a 4 Kous, or earned during Gaming Machines: Points' means points awarded by the Venue Operator to yau are leaded to or otherwise and during Gaming Machine and Acks, a Gaming Machine area, a Venue Pornotion, as the control or otherwise ther you as: (b) part of a services at the Venue and Presenty our Card while palying Gaming Machines: Points' means points awarded by the Venue Operator to you as: (b) part "emand and true dama dasks, a Gaming Machine area. A venue? Point of sale locations. The're' means a preze, consisting of morey,

22. Venue Operator details The Bendigo Club (Kilmore Racing Club Inc)., 22 Park St, Bendigo VIC 3550